Hawaii AlohaCare Self Direction
Payment Schedule through June 30, 2027

This program requires electronic visit verification (EVV) for all hours worked by your employees.

To comply with EVV, your employees will use one of these DCI time entry options:

The DCI Mobile App: easy to use and free to install on any web-enabled mobile device. Just go to your Google Play Store or Apple App Store, search for and install the app called "DCI Mobile EVV." On first-time login, select 228636 - Acumen-all other states. Then employees will use the app to clock in and out of each shift in real time. If you need help with login, please contact Acumen Customer Service at (808) 759-9498 .

Phone EVV: Employee would use the member's landline telephone to clock in and out at the beginning and ending of each shift. This option must be set up in advance, so please contact your Acumen Client Services Agent at HI-Aloha@acumen2.net to get started.

You as the employer must review all hours in DCI and approve them for payment no later than 9pm HST on the "Submission Due" dates listed below, even if these dates fall on weekends or holidays. Note that due dates that fall on a weekend or holiday have an * on the table below. This schedule is strictly enforced and late approval will result in payments being delayed.

MONTH	Payroll Start	Payroll End	Submission Due (no later than 9pm HST)	PAYMENT DATE DIRECT DEPOSIT or CHECK DATE
JULY	7/1/2026	7/15/2026	Thu, 07/16/26	Thu, 07/30/26
	7/16/2026	7/31/2026	Sat, 08/01/26*	Fri, 08/14/26
AUGUST	8/1/2026	8/15/2026	Sun, 08/16/26*	Fri, 08/28/26
	8/16/2026	8/31/2026	Tue, 09/01/26	Tue, 09/15/26
SEPTEMBER	9/1/2026	9/15/2026	Wed, 09/16/26	Wed, 09/30/26
	9/16/2026	9/30/2026	Thu, 10/01/26	Thu, 10/15/26
OCTOBER	10/1/2026	10/15/2026	Fri, 10/16/26	Fri, 10/30/26
	10/16/2026	10/31/2026	Sun, 11/01/26*	Fri, 11/13/26
NOVEMBER	11/1/2026	11/15/2026	Mon, 11/16/26	Mon, 11/30/26
	11/16/2026	11/30/2026	Tue, 12/01/26	Tue, 12/15/26
DECEMBER	12/1/2026	12/15/2026	Wed, 12/16/26	Wed, 12/30/26
	12/16/2026	12/31/2026	Fri, 01/01/27	Fri, 01/15/27
JANUARY	1/1/2027	1/15/2027	Sat, 01/16/27*	Fri, 01/29/27
	1/16/2027	1/31/2027	Mon, 02/01/27	Fri, 02/12/27
FEBRUARY	2/1/2027	2/15/2027	Tue, 02/16/27	Fri, 02/26/27
	2/16/2027	2/28/2027	Mon, 03/01/27	Mon, 03/15/27
MARCH	3/1/2027	3/15/2027	Tue, 03/16/27	Tue, 03/30/27
	3/16/2027	3/31/2027	Thu, 04/01/27	Thu, 04/15/27
APRIL	4/1/2027	4/15/2027	Fri, 04/16/27	Fri, 04/30/27
	4/16/2027	4/30/2027	Sat, 05/01/27*	Fri, 05/14/27
MAY	5/1/2027	5/15/2027	Sun, 05/16/27*	Fri, 05/28/27
	5/16/2027	5/31/2027	Tue, 06/01/27	Tue, 06/15/27
JUNE	6/1/2027	6/15/2027	Wed, 06/16/27	Wed, 06/30/27
	6/16/2027	6/30/2027	Thu, 07/01/27	Thu, 07/15/27

For help, contact your Client Services Agent at (808) 400-8286