



NC MCO/Tailored Plan – Employee Background Checks Approval Process & Procedures

Acumen Fiscal Agent employers pay for their background check requests either through employer supplies or their accrued funds. Please refer to your MCO rules below to determine if you will need to request prior approval for the expenditure.

Alliance

- Requires MCO Prior Approval
 - Alliance Code (T2025U2) - Acumen Code (ESUP)
- Requires No Approval
 - Accrued Funds - Acumen Code (AFUND)

Partners

- Requires MCO Prior Approval
 - Partners Code (T2025U2BB) - Acumen Code (ESUPBB)
 - Prior Approval issued at startup and annually.
- Requires No Approval
 - Accrued Funds - Acumen Code (BOBP)

Sandhills

- Requires Prior Approval
 - Sandhills Code (T2025U2) - Acumen Code (ESUP)
- Requires No Approval
 - Accrued Funds - Acumen Code (BSBS)

Trillium

- Requires Prior Approval – Trillium Code (T2025U2) - Acumen Code (ESUPT)
- Requires No Approval
 - Accrued Funds - Acumen Code (Trillium Reserve)

Vaya

- Startup Requires Prior Approval - Vaya Code (T2025U1U2)
- Acumen Code ESUPV-Startup \$750.00
- Ongoing – No Prior Approval - Vaya Fund Bonus

The EOR should check authorization balances on DCI before submitting requests to avoid delay in processing requests.

Employee Background Costs

NC In-State Criminal Background Check - **\$24.00**

NC Drivers Record Check - **\$15.75**

LEIE/OIG Exclusions – **Free**

National Background Check - **\$62.00**

Sex Abuse Registry Check - **Free**

NC Healthcare Registry – **Free**

If the Employee has an out of state license - Please call the NC Team for pricing.

An Acumen Employee Background Check Request form is required along with approval for payment by your Tailored Plan/MCO to process required employment checks. Failure to submit this form or get prior approval will hold up your staff's Good-To-Go date.