Important News
From Acumen to You

Hello from Acumen! Please take a few minutes to read through this newsletter for any updates. If you have any questions, your Montana Acumen team is always happy to assist.

EVV

Electronic Visit Verification is here! At this time, the only service this affects is Respite. Due to the EVV requirements, ***Acumen will no longer be able to process any paper time sheets for respite hour worked***. If you need assistance with the online portal, please call Customer Service, they would be happy to walk you through the process.

Acumen has done several trainings on EVV. This link will take you to a copy of one of the recordings for you to review. Montana - Training Materials – Acumen Fiscal Agent (zendesk.com) Please reach out if you are having problems and we will help troubleshoot. If you would like more information on EVV, please follow this link. Electronic Visit Verification (mt.gov)

Difficulty of Care

If you are providing services for a Waiver recipient in your home, you may qualify for Difficulty of Care (DOC).

Payments made to an employee may qualify as Difficulty of Care (DOC) payments under the IRS Notice 2014-7. Under this ruling DOC payments are excluded from payment of federal income tax. This ruling is specific to Medicaid funded programs and does not apply to private or Veteran funded programs.

Background:

IRS Notice 2014-7 provides that payments made to care providers who reside full time with a care recipient and who work within the context of a Medicaid waiver program are excludable from federal income and thus exempt from Federal Income Tax. https://www.irs.gov/individuals/certain-medicaid-waiver-payments-may-be-excludable-from-income

Thank you! We appreciate you!
Amy and Jackie

ACUMEN CONTACT INFORMATION
Acumen MT Dedicated Toll-Free Customer Service Number: (877) 824-9356
Acumen MT Dedicated FAX Number: (866) 211-6370
Acumen Emails: customerservice@acumen2.net, enrollment@acumen2.net, payroll-mt@acumen2.net